



Centerville Clinic
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***Easy Pay* Information**

CenterLife Counseling, LLC uses ***Easy Pay*** for processing credit card payments.

What is *Easy Pay*?

Easy Pay is a system that enables convenient payment with your credit or debit card through a secure electronic card-on-file system. This system is used for copays at the time of service and for the balance due after claims have been processed through the insurance company. ***Easy Pay*** can also be used to set up a manageable payment schedule for past-due balances.

Easy Pay works much like hotel check-in. When a guest checks in at a hotel, the staff swipes their credit/debit card into the computer and securely stores the information. When the guest checks out, the amount owed is determined, and the stored information is used to complete the transaction on the guest's credit/debit card. Similarly, at CenterLife Counseling, LLC, we enter your card into the ***Easy Pay*** system and either charge it at the time of service, if there is a copay, or after we receive the balance due once claims are processed with the insurance company. In addition, using ***Easy Pay***, we can set up a convenient and manageable schedule to pay off past due balances.

Why Did CenterLife Counseling, LLC Choose *Easy Pay*?

CenterLife Counseling, LLC realizes that more and more of healthcare expenses are being shifted to the client. This means that our clients are incurring larger bills for treatment, and many are unable to plan for these unexpected bills. We chose ***Easy Pay*** because it benefits clients.

- It gives you, our client, the convenience of spreading out your payments over time and eases the crunch of your healthcare costs.
- It helps minimize our costs, which, in turn, minimizes fee increases.

We are determined to do everything we can to control the high cost of delivering quality healthcare to you. By adding the convenience of ***Easy Pay*** for our clients, we feel that we can more effectively meet your healthcare needs, as well as address our rapidly increasing costs for billing, postage, and collections.

Do I Have to Use *Easy Pay*?

You can continue to pay copays and self-pay amounts at the time of service by cash or check. Payments by credit card will need to be set up in the ***Easy Pay*** system. Client responsibility amounts that are determined by the insurance company after the time of service will be charged to your card through ***Easy Pay***. Since we are striving to minimize client billing, we will need to make payment arrangements at the time of service to use ***Easy Pay***, or we can collect a deposit (cash or check) for the estimated amount. If necessary, alternative options for payment can be discussed with your therapist.